



QRadar Universal Application Integration Guide

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Chapter 1. Introduction



Overview

*This documentation describes the **QRadar Integration for Nozomi Networks Vantage and Sensor (QRadar Universal Application)** with the Nozomi Networks platform.*

The **QRadar Universal Application** is designed to enhance your security infrastructure. This solution uses the [hypertext transfer protocol \(HTTP\)](#) OpenAPI to gather critical information from both the Vantage and the sensor environments. This lets you efficiently monitor asset data and respond to security alerts.

The key features are shown below.

Unified alert management

The **QRadar Universal Application** provides a unified platform that lets you manage alerts and assets that originate from Nozomi Networks platform. Through the consolidation of data from both of these environments, security teams gain a holistic view of the security posture of their network.

HTTP OpenAPI integration

Through the use of the [HTTP](#) OpenAPI, the **QRadar Universal Application** ensures seamless communication between Nozomi Networks and QRadars. This means that data retrieval and synchronization are efficient and hassle-free, ensuring real-time awareness of security events.

Standardized data format

The data obtained from Vantage and the sensor products is shown in a consistent format that is easy to understand. This uniformity simplifies the monitoring and analysis process, which makes it easier to identify potential security threats.

Alert mapping to QRadars events

All alerts from Nozomi Networks are mapped to QRadars events within the system. This mapping ensures that each alert is treated as a distinct event, which allows for customized alert handling and analysis.

Automatic offense generation

When specific types of alerts are detected, such as Nozomi Networks incident alerts, the **QRadar Universal Application** raises QRadars offenses. This automated response makes sure that potential security incidents are quickly escalated for further investigation.

User-friendly GUI

The **QRadar Universal Application** has an intuitive [graphical user interface \(GUI\)](#) that gives a clear and organized view of all alert events. You can easily navigate through the alerts and apply various filters to narrow down the results, to make it easier to identify critical security events.

QRadar workflow integration

Users can easily configure LogSources to collect asset and alert data with the workflows available in the [IBM QRadars GitHub repository](#).



Chapter 2. Requirements



Requirements

*A description of the requirements for the use of the **QRadar Universal Application**.*

You need:

- QRadar 7.5.0, or later
- To install the **Log Source Management** application



Note:

The [Universal Cloud REST API protocol](#) requires the **Log Source Management** application.



Chapter 3. Configuration

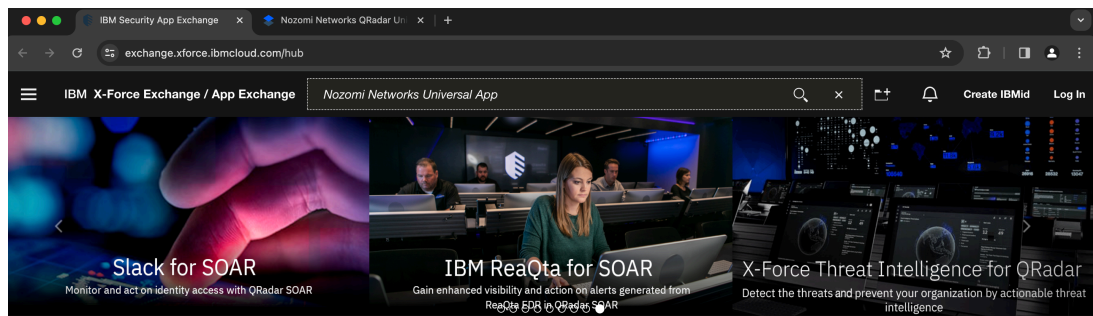


Install the QRadar Universal Application

Before you can configure the **QRadar Universal Application**, you must download and install it.

Procedure

1. Open the [IBM X-Force Exchange](#).
2. In the search field, search for **Nozomi Networks Universal App**



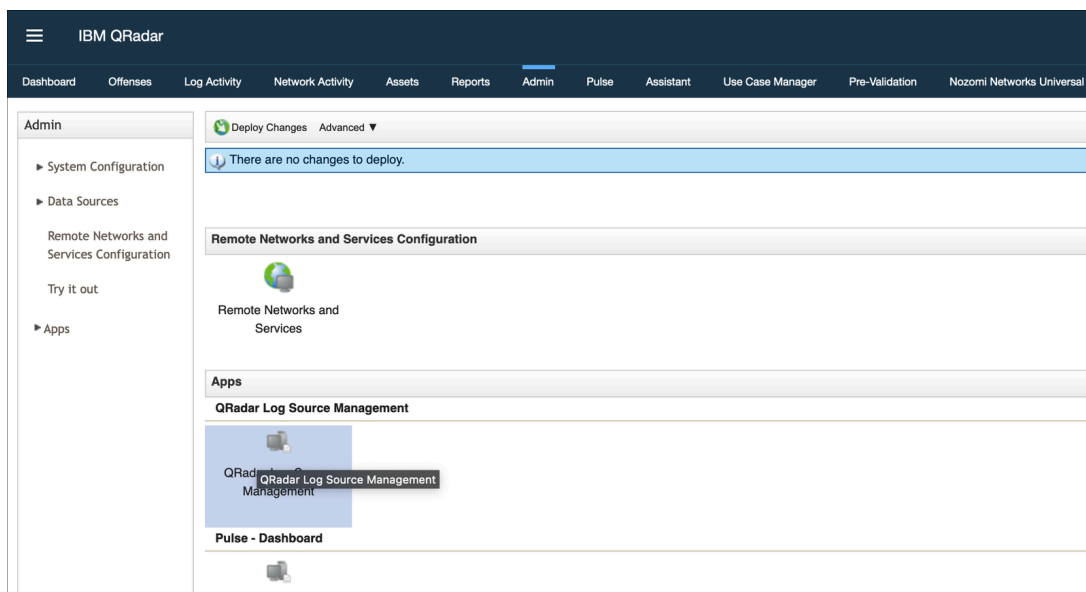
3. Download the package.
4. To install it in your QRadar instance, upload it in **Extensions Management**.

Create the log source

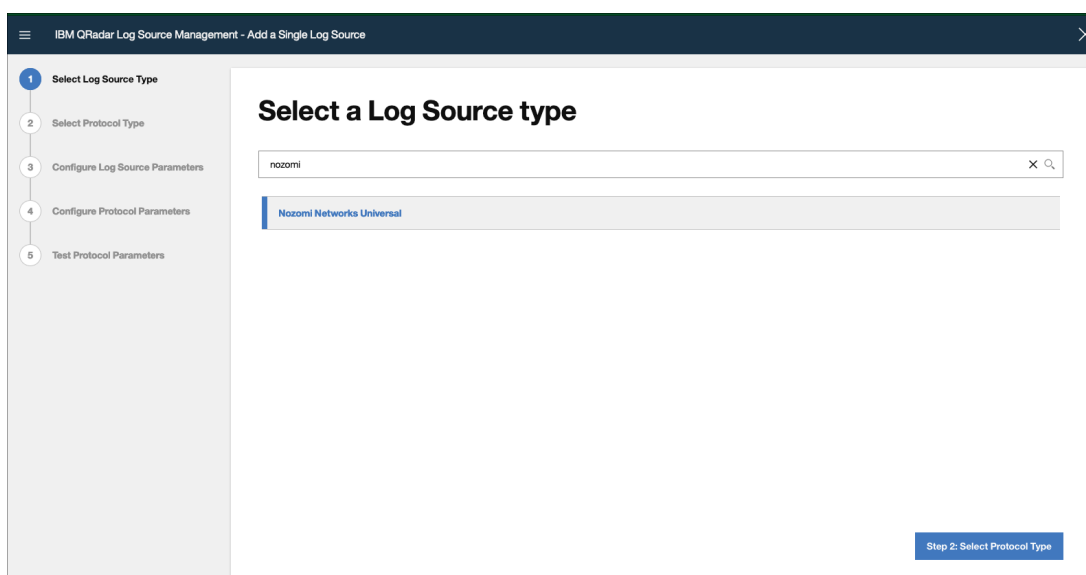
Learn how to set up a Nozomi Networks universal log source in QRadar. This covers navigation, selection, and configuration of log source parameters, including type, name, and unique identifiers, sourced from the IBM QRadar GitHub repository.

Procedure

1. Open QRadar.
2. Select **Admin > Apps**.
3. In the **Apps** section, select **QRadar Log Source Management**.



4. In the pane on the left, select **Select Log Source Type**.
5. In the search field, search for and then select: **Nozomi Networks Universal**.



6. In the bottom right corner, select **Step 2: Select Protocol Type**.

Result: The **Select a protocol type** page opens.

7. In the search field, search for and then select: **Universal Cloud REST API**.

The screenshot shows the 'Select a protocol type' page in the IBM QRadar Log Source Management interface. On the left, a vertical sidebar contains five steps: 'Select Log Source Type' (completed with a green checkmark), 'Select Protocol Type' (active with a blue circle), 'Configure Log Source Parameters' (step 3), 'Configure Protocol Parameters' (step 4), and 'Test Protocol Parameters' (step 5). The main area has a title 'Select a protocol type' and a search bar with the text 'uri'. Below the search bar, a single result 'Universal Cloud REST API' is displayed. At the bottom, there are two buttons: 'Step 1: Select Log Source Type' and 'Step 3: Configure Log Source Parameters'.

8. In the bottom right corner, select **Step 3: Configure Log Source Parameters**.

Result: The **Configure the Log Source parameters** page opens.

9. In the **Name** field, enter the name of the log source.

The screenshot shows the 'Configure the Log Source parameters' page. The sidebar on the left is updated: 'Select Log Source Type' and 'Select Protocol Type' are now completed with green checkmarks, and 'Configure Log Source Parameters' is the active step (step 3). The main area has a title 'Configure the Log Source parameters' and several fields: 'Name' (with the value 'host_keyname_Alert'), 'Description' (empty), 'Enabled' (a toggle switch that is turned on), 'Groups' (a dropdown menu showing 'Other' with a '+ Add Group' button), and 'Extension' (a dropdown menu showing 'NozomiNetworksUniversalCustom_ext'). At the bottom, there are two buttons: 'Step 2: Select Protocol Type' and 'Step 4: Configure Protocol Parameters'.

10. In the **Extension** field, enter: **NozomiNetworksUniversalCustom_ext**



Note:

If you do not add the extension, the QRadar system will automatically assign it.

11. In the bottom right corner, select **Step 4: Configure Protocol Parameters**.

The screenshot shows the 'Configure the protocol parameters' page in the IBM QRadar Log Source Management interface. On the left, a sidebar lists five steps: 'Select Log Source Type', 'Select Protocol Type', 'Configure Log Source Parameters', 'Configure Protocol Parameters' (highlighted with a blue circle and number 4), and 'Test Protocol Parameters' (numbered 5). The main content area is titled 'Configure the protocol parameters' and contains the following fields and controls:

- Log Source Identifier ***: A text input field.
- Workflow ***: A text area containing XML code:


```
<DNSResolutionTest host="${/host}" />
<TCPConnectionTest host="${/host}" />
<SSLHandshakeTest host="${/host}" />
<HTTPConnectionThroughProxyTest url="https://${/host}" />
</Tests>
</Workflow>
```
- Workflow Parameter Values**: A text input field with a placeholder '.....' and an eye icon for toggling visibility.
- Allow Untrusted Certificates**: A toggle switch that is currently turned on. Below it, a link '+ Show More' is visible.
- Use Proxy**: A toggle switch that is currently turned off. Below it, a link '+ Show More' is visible.

At the bottom of the main area, there are two buttons: 'Step 3: Configure Log Source Parameters' and 'Step 5: Test Protocol Parameters'.

Result: The **Configure the protocol parameters** page opens.

12. In the **Log Source Identifier** field, enter an identifier. Concatenate the Nozomi Networks endpoint with the **key_name**, followed by either **Alert** or **Asset** string:
nozominetworkscom.customers.eu1.io_AKdf6123_Alert

The Log Source Identifier should be unique and should be similar to:

```
`${/host}_${/key_name}_Alert `${/host}_${/key_name}_Asset
```

host is the Vantage endpoint like:

nozominetworkscom.customers.eu1.xxx.nozominetworks.io

key_name is the **key_name** generated in Vantage.

_Asset and **_Alert** are just strings.

LogSourceIdentifier examples:

- nozominetworkscom.customers.eu1.xxx.nozominetworks.io_AK023XXX_Alert
- nozominetworkscom.customers.eu1.xxx.nozominetworks.io_AK023XXX_Asset

13. In the **Workflow** field, enter the value.

You can get the latest version from the [IBM QRadar GitHub repository](#).



Note:

There are two types of workflow: **Alerts** and **Assets**.

14. In the **Workflow Parameter Values** field, enter the value.

You can get the latest version from the [IBM QRadar GitHub repository](#).

**Note:**

In the **Workflow Parameter Values** field you must add:

- `host`
- `key_name`
- `key_token`

The endpoint of your instance, `key_name`, and `key_token` of a user having the permission to access the entities wanted. Below is an example:

```
<?xml version="1.0" encoding="UTF-8" ?>
<WorkflowParameterValues
  xmlns="http://
gradar.ibm.com/UniversalCloudRESTAPI/WorkflowParameterValues/V1">
  <Value name="host"
    value="nozominetworkscom.customers.vantage.nozominetworks.io" />
  <Value name="key_name" value="AK023xxx" />
  <Value name="key_token"
    value="fha0ef3b5f1a36Y9c30e352562e429eexxxxx" />
</WorkflowParameterValues>
```

15. In the bottom right corner, select **Step 5: Test Protocol Parameters**.

Result: The **Test Protocol Parameters** page opens.

16. To make sure that the parameters of the log source configuration are correct, select **Start Test**.

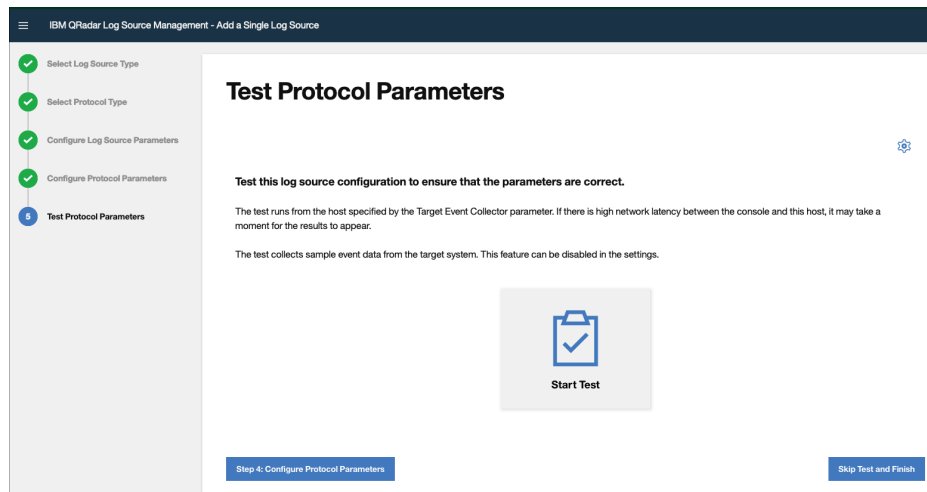


Figure 1. Test protocol parameters page

17. If the configuration is correct, a positive result will show.

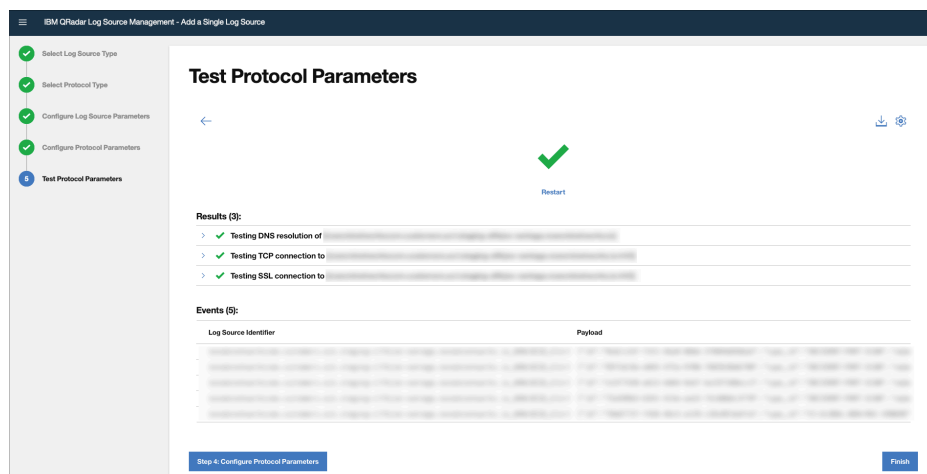


Figure 2. Successful result

18. If the configuration is not correct, a negative result will show.

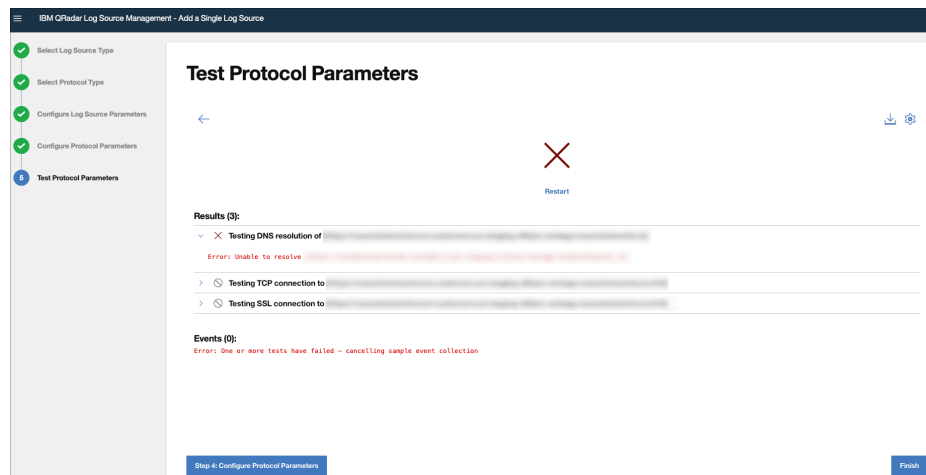


Figure 3. Unsuccessful result

19. If there is an authentication error, the **Error 401** page will show.

This might be because the **key_name** and/or the **key_token** are not valid (incorrect or expired).

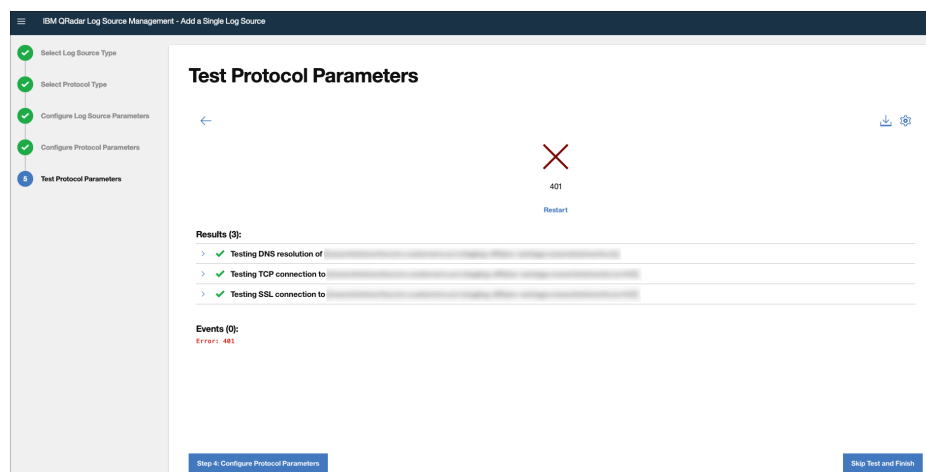


Figure 4. Error 401

20. Select **Finish**.

Generate an API key

Before you can use an API key, you must generate one. Once a key is created, it cannot be edited, it can only be revoked or rotated.

Before you begin

Before you do this procedure, make sure that you have:

- Created a user to associate with your third-party application
- Assigned the user a role that grants the necessary permissions and scope within Vantage

About this task

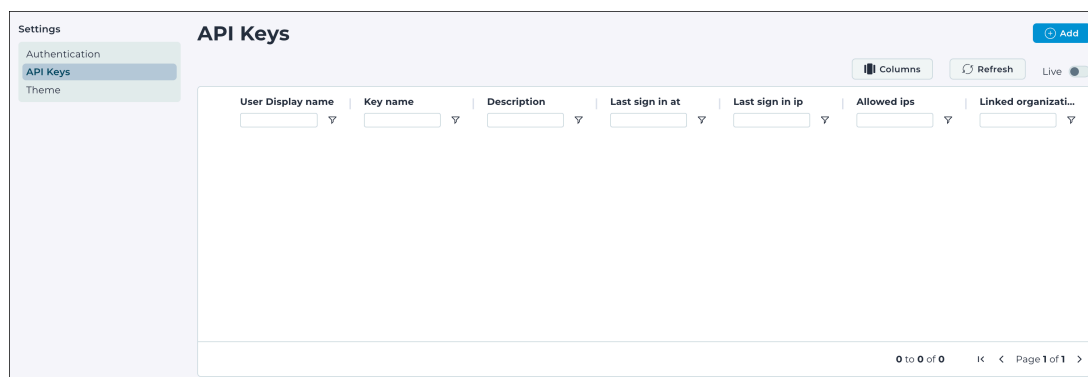
Once an *application programming interface (API)* key has been created, you cannot edit it. You can only revoke it.

Procedure

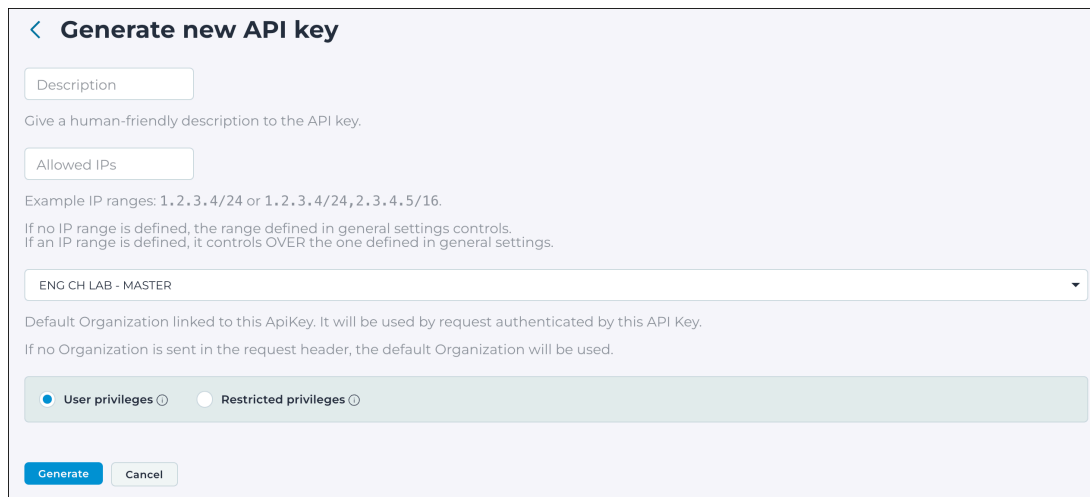
1. Log into Vantage as the user who will own the *API* key.
2. In the top navigation bar, select  > **Profile**.
3. Select **API Keys**.

Result: The **API Keys** page opens.

4. To generate a new *API* key, select **Add**.



5. In the **Description** field, enter a description for the [API](#) key.



Generate new API key

Description

Give a human-friendly description to the API key.

Allowed IPs

Example IP ranges: 1.2.3.4/24 or 1.2.3.4/24,2.3.4.5/16.
If no IP range is defined, the range defined in general settings controls.
If an IP range is defined, it controls OVER the one defined in general settings.

ENG CH LAB - MASTER

Default Organization linked to this ApiKey. It will be used by request authenticated by this API Key.
If no Organization is sent in the request header, the default Organization will be used.

☒ User privileges  ☐ Restricted privileges 

Generate Cancel

**Note:**

Nozomi Networks recommends that the description includes the name of the application that will connect with the [API](#) key.

6. **Optional:** Enter a range of allowed [internet protocol \(IP\)](#) addresses in the **Allowed IPs** field. Only applications within this range will be permitted to connect with this key.

**Note:**

For these settings, you must use comma-delimited entries, in format. Values here will override the values in the **SECURITY** section on the **General** page.

7. In the **Organization** field, select the organization that will be the default for this [API](#) key.

**Note:**

If an [API](#) request that uses this key doesn't include an organization, the default organization is used.

8. Select one of these options:

Choose from:

- **User privileges**
- **Restricted privileges**

The screenshot shows the 'Restricted privileges' configuration window. At the top, 'Restricted privileges' is selected. Below it, there are four radio buttons for 'All read', 'All create', 'All update', and 'All destroy'. The permissions are listed in three columns:

- Column 1:** Alert close options, Alert playbooks, Alert rules, Alerts, API keys, Asset rules, Assets, Audit items, Backup schedules, Comments, Custom content items, Custom fields, Custom roles.
- Column 2:** Data integration configurations, Entity count samples, Groups, Imports, IQ insights, Migration tasks, Organizations, Panel permissions, Protection rules, Remote actions, SAML configuration backups, Saved assertions, Saved queries.
- Column 3:** Scheduled updates, Sensors, Settings, SP plans, Tags, Time series, Trace files, Trials, Users, Variables, Vulnerabilities, Wireless networks, Zone configurations.

At the bottom, there are 'Generate' and 'Cancel' buttons.

User privileges applies the same permissions that the user has.

Restricted privileges allows you to define a set of permissions associated with the [API](#) key.



Note:

During execution, the key's effective permissions are the permissions common to both the user and the [API](#) key.

9. Select **Generate**.

Result: Vantage generates a key and displays its:

- Key name
- Key token
- Allowed ips
- Linked organization

10. **Important:**

You will need some of these values when you configure your third-party application. While the name is shown in the Vantage after this point, the token is not shown again. If you lose this data, you must generate a new [API](#) key.

Record these details:

- Key name
- Key token
- Allowed ips

Generate an OpenAPI key

The profile settings menu lets you generate an OpenAPI key.

Procedure

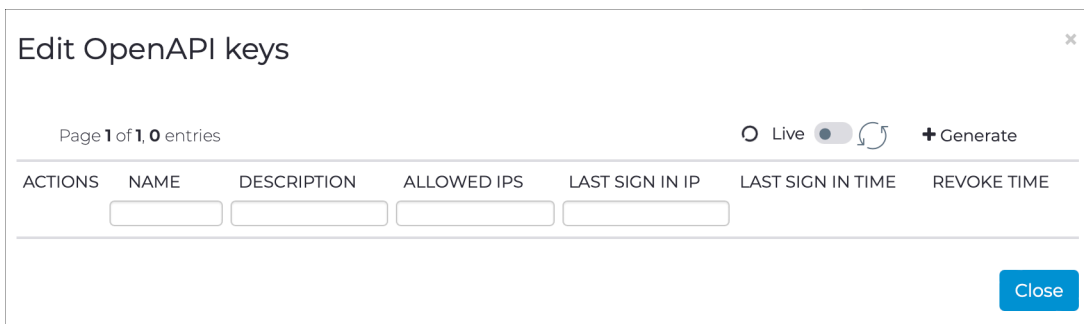
1. In the top navigation bar, select 

Result: A menu shows.

2. Select **Other actions**.
3. Select **Edit OpenAPI keys**.

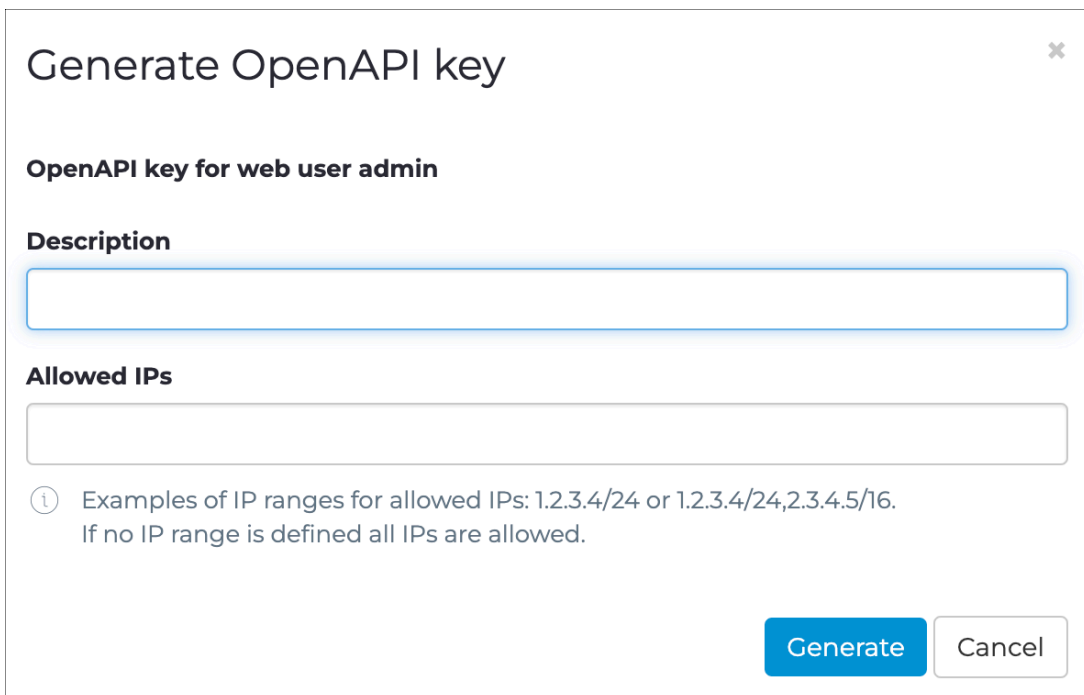
Result: A dialog shows.

4. In the top right, select **+ Generate**.



Result: A dialog shows.

5. In the **Description** field, enter a description for the OpenAPI key.



6. In the **Allowed IPs** field, enter the details of the allowed *IP* addresses.
7. Select **Generate**.

Results

Your OpenAPI key has been generated.



Chapter 4. Troubleshooting



Troubleshooting

A description of the best way to troubleshoot problems with your integration.

Logs

The QRadar logs are the best way to troubleshoot problems with the integration. You can find the applicable log files:

- `/var/log/qradar.log`
- `/var/log/qradar.error`



Glossary



Application Programming Interface

An API is a software interface that lets two or more computer programs communicate with each other.

cURL

cURL is a command-line tool and library used to transfer data to or from a server. It supports many protocols, including HTTP, HTTPS, FTP, and more. In API contexts, curl is commonly used to test and interact with endpoints by sending requests and receiving responses.

Cyber threat intelligence

CTI collects and analyzes information on cyber threats and vulnerabilities, providing insights for organizations to proactively understand, prevent, and mitigate cyberattacks. To do this, it learns about the tactics, techniques, and procedures of attackers.

Graphical User Interface

A GUI is an interface that lets humans interact with electronic devices through graphical icons.

Hypertext Transfer Protocol

HTTP is an application layer protocol in the Internet protocol suite model for distributed, collaborative, hypermedia information systems. HTTP is the foundation of data communication for the World Wide Web, where hypertext documents include hyperlinks to other resources that the user can easily access, for example by a mouse click or by tapping the screen in a web browser.

Identifier

A label that identifies the related item.

Industrial Control Systems

An ICS is an electronic control system and related instrumentation that is used to control industrial processes.

Internet of Things

The IoT describes devices that connect and exchange information through the internet or other communication devices.

Internet Protocol

An Internet Protocol address, or IP address, identifies a node in a computer network that uses the Internet Protocol to communicate. The IP label is numerical.

Open Virtual Appliance

An OVA file is an open virtualization format (OVF) directory that is saved as an archive using the .tar archiving format. It contains files for distribution of software that runs on a virtual machine. An OVA package contains a .ovf descriptor file, certificate files, an optional .mf file along with other related files.

Operational Technology

OT is the software and hardware that controls and/or monitors industrial assets, devices and processes.

Security Information and Event Management

SIEM is a field within the computer security industry, where software products and services combine security event management (SEM) and security information management (SIM). SIEMs provide real-time analysis of security alerts.

Structured Threat Information Expression

STIX™ is a language and serialization format for the exchange of cyber threat intelligence (CTI). STIX is free and open source.

Tactics, techniques, and procedures

TTPs are the patterns of behavior that describe how cyber adversaries operate, encompassing their strategies (tactics), tools and methods (techniques), and specific procedures for executing attacks. Understanding TTPs aids in predicting and defending against future cyber threats.

Trusted Automated Exchange of Indicator Information

TAXII is a protocol for the exchange of cyber threat intelligence (CTI) online. It is often used with Structured Threat Information Expression (STIX) to share detailed threat information.

Uniform Resource Locator

An URL is a reference to a resource on the web that gives its location on a computer network and a mechanism to retrieving it.

