

# **Arc Embedded Administrator Guide**

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# Chapter 1. Introduction



## Arc Embedded

*This version of Arc can be embedded directly on programmable logic controllers (PLCs).*

Arc Embedded is an innovative way to deploy Arc not only on computers, but also on devices used specifically in [operational technology \(OT\)](#) and [Internet of Things \(IoT\)](#) networks.

Arc Embedded is a particular instance of Arc, which adds detection that is based on the specific implementation. As such, this guide shows information and references to the non-embedded version of Arc, and references the applicable [operating system \(OS\)](#) of that specific implementation. For example, because Arc Embedded for Mitsubishi Electric runs on a Linux architecture, you will find references to applicable commands, and deployment options, for Linux.

### General

When detecting cyberthreats, identifying vulnerabilities, or analyzing anomalies in your processes, it is critical to have as much detailed network and system information as possible. More accurate and timely access to data leads to better diagnostics and a faster time to repair.

Arc gives you enhanced endpoint data collection and asset visibility for your networks. This enhanced visibility gives you more:

- Vulnerability assessment capabilities
- Endpoint protection
- Traffic analysis capabilities
- Accurate diagnostics of in-progress threats and anomalies

Arc lets you easily identify compromised hosts that have:

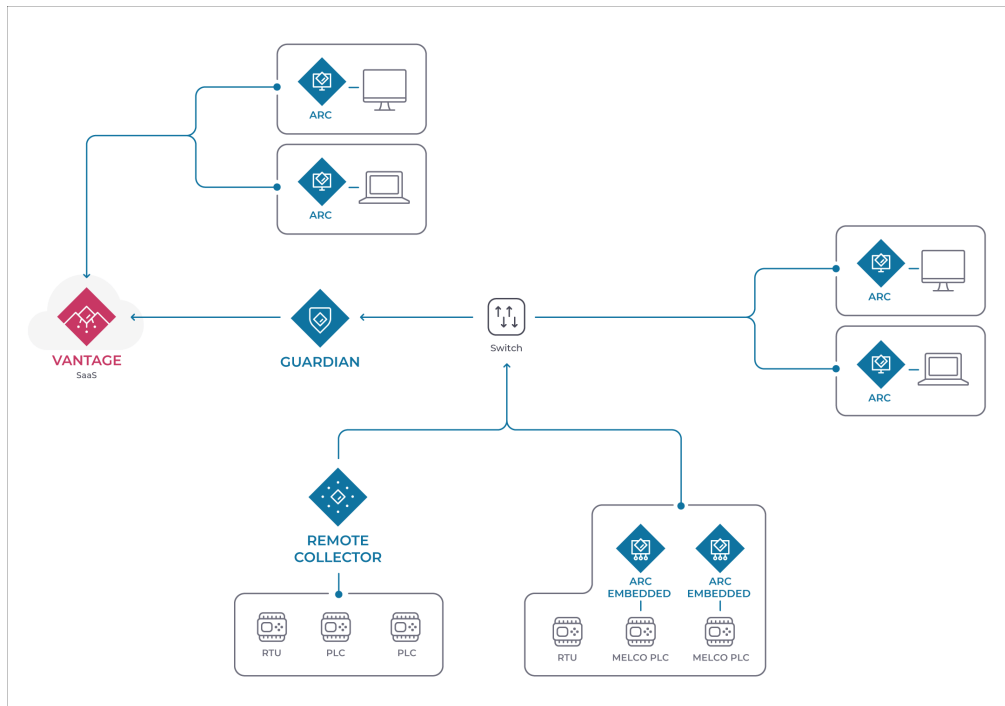
- Malware
- Rogue applications
- Unauthorized [universal serial bus \(USB\)](#) devices
- Suspicious user activity

## Architecture

*It is important to understand the different architecture possibilities that are available with Arc.*

You can connect Arc:

- To Guardian
- To Vantage



**Figure 1. Arc architecture example**



# Arc in Vantage

The **Sensors** page shows all the Arc sensors in the network. It also lets you connect an Arc sensor.

## Vantage Sensors page

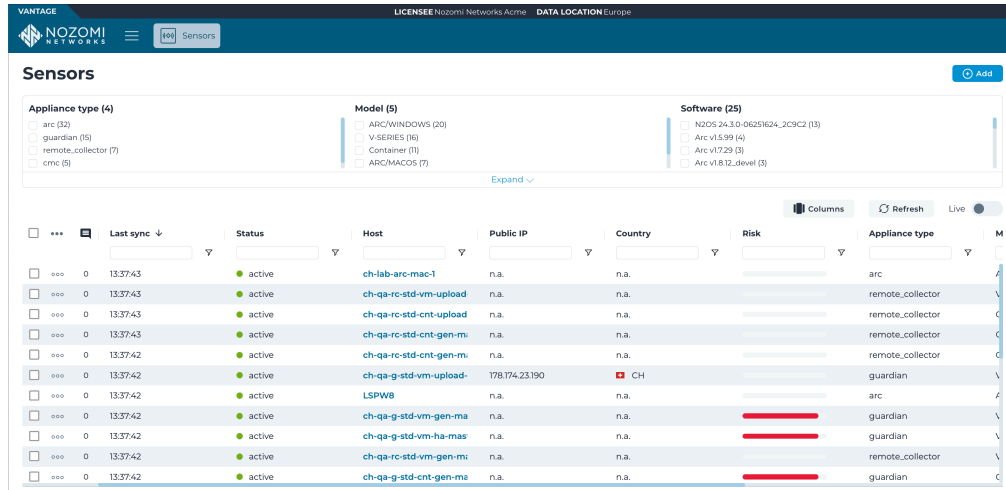


Figure 2. Vantage Sensors page

All Arc sensors in the network will show in the table on the **Sensors** page. The **Add new** button gives you access to the **Make connections** page. When you select **Arc**, you will see a list of Arc packages to download. This lets you select the correct Arc package for your OS and architecture.

## Make connections page

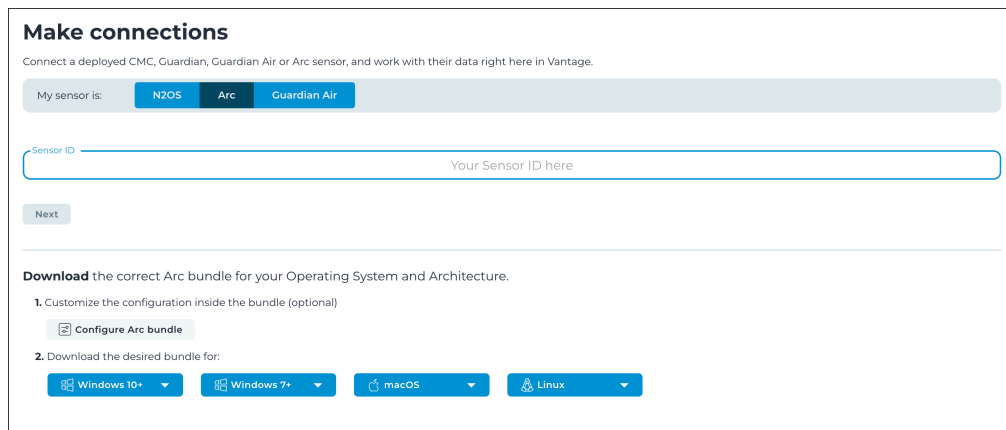


Figure 3. Make connections page

## Configure an Arc sensor

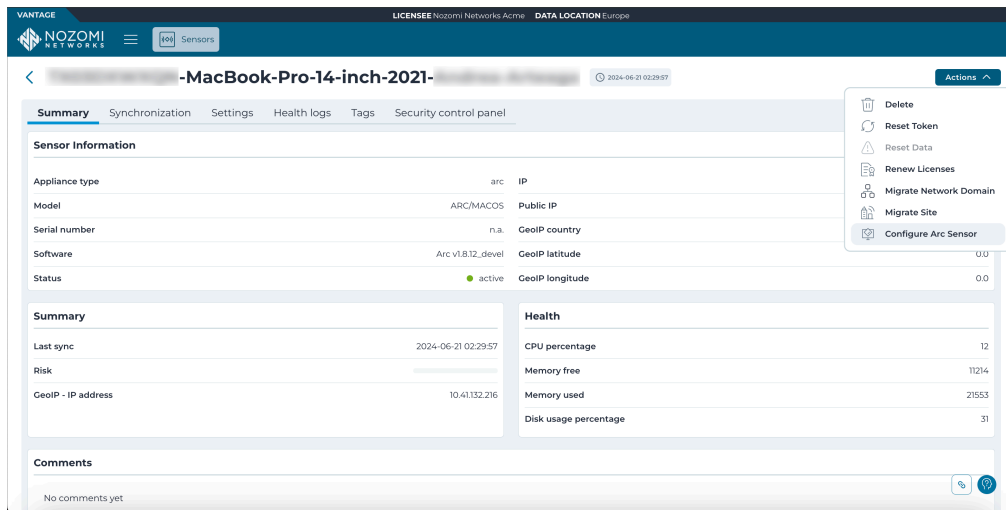


Figure 4. Actions menu in sensor details page

You can configure an individual Arc sensor directly from Vantage. To do this, in the details page for the related Arc sensor, select **Actions > Configure Arc Sensor**.

## Configure multiple Arc sensors

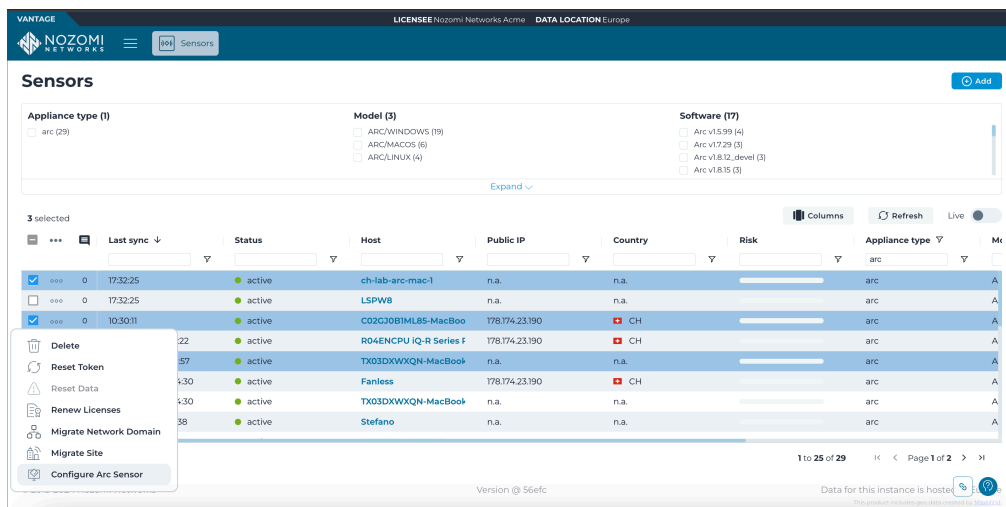


Figure 5. Configure multiple Arc sensors

You can configure multiple Arc sensors at the same time. To do this, select multiple Arc sensors in the table, then select **☰ > Configure Arc Sensor**.

## Arc in Guardian

The **Arc** button in the Guardian Web UI lets you access the different pages for Arc.



Figure 6. Arc button in Guardian Web UI



Figure 7. Arc button in Guardian Web UI (not connected to Vantage)

When you select **Arc** in the Guardian Web *user interface (UI)*, you get access to these pages:

- **Deployment**
- **Deployment settings**
- **Node points**
- **Dependencies** (only for Guardians that are not connected to Vantage)

### Configure an Arc sensor

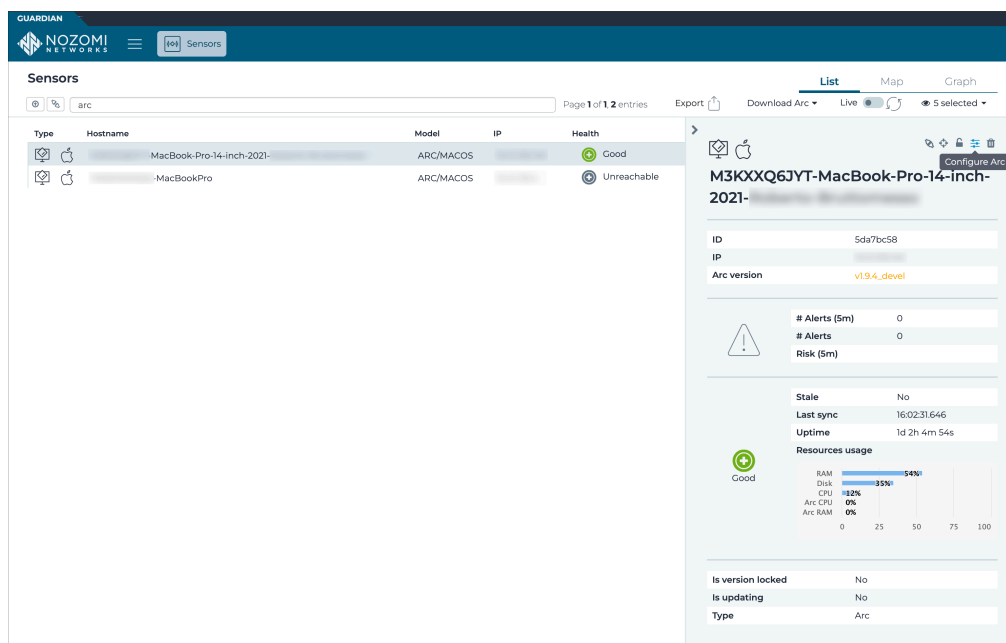



Figure 8. Configure an Arc sensor

You can configure an individual Arc sensor directly from Guardian. To do this, you can select the applicable Arc sensor from the **Sensors** list, and select the  icon.

## Deployment

The **Deployment** page shows a table of all the devices available for Arc deployment.

The table only shows machines which have an OS that matches one that Arc supports.

As Guardian detects the installed OS, the correct Arc package will be automatically deployed.

Actions	Deployed version	Operating system	Name	IP	Vendor	Product name	Type
<input type="checkbox"/>		Windows 7	172.18.235.34	172.18.235.34			computer
<input type="checkbox"/>		Windows 7	172.16.44.92	172.16.44.92			computer
<input type="checkbox"/>		Windows 7	172.16.44.134	172.16.44.134			computer
<input type="checkbox"/>		Windows 7	172.16.45.255	172.16.45.255			computer
<input type="checkbox"/>		macOS	Mac Series	192.168.179.198	Apple	Mac Series	computer
<input type="checkbox"/>	v1.710	Windows 8.1 Update 1	LSPWB	10.41.50.18, fe80:5efea...	VMware	Virtual Machine	computer
<input type="checkbox"/>		macOS	Apple M1-based Comput...	192.168.180.73	Apple	Apple M1-based Comput...	computer
<input type="checkbox"/>		Windows 8.1 Update 1	ENC-WMI-TEST	192.168.45.212, 192.168.4...	VMware	Virtual Machine	computer
<input type="checkbox"/>		Windows 10	NUC	169.254.23.208		Intel(R) Client Systems	computer
<input type="checkbox"/>		Windows Server 2022	LSPW2022	10.41.50.17, fe80:4259f...	VMware	Virtual Machine	computer
<input type="checkbox"/>		Windows 7 SP1	LSPW7	10.41.50.23, fe80:1007f...	VMware	Virtual Machine	computer
<input type="checkbox"/>		Windows 7	LSPW7	172.30.68.31			computer
<input type="checkbox"/>		Windows 7 SP1 / Serve...	LSPW7	172.16.46.69			computer
<input type="checkbox"/>	v1.4.2	Ubuntu Linux 22.04	ch-int-srmp-ubuntu-22.ir	10.41.48.102, fe80:2505...	VMware	Virtual Machine	computer
<input type="checkbox"/>		Ubuntu Linux 21.04	ch-lab-rasppdocker02	10.41.43.55, fe80:dea63...	Raspberry Pi Foundation	Raspberry Pi SBC	computer
<input type="checkbox"/>		macOS	Apple M1-based Comput...	192.168.178.129	Apple	Apple M1-based Comput...	computer
<input type="checkbox"/>		macOS	Apple M1-based Comput...	192.168.175.25	Apple	Apple M1-based Comput...	computer
<input type="checkbox"/>		Windows 10	NUC	169.254.181.84	Intel	Intel(R) Client Systems	computer

Figure 9. Deployment page

### Advanced

The **Advanced** button lets you access the **Advanced** page. For more details, see [Advanced \(on page 14\)](#).

To deploy Arc Embedded sensors, you must select the **Advanced** page.

### Execution details

The **Execution details** lets you access the **Activity Log**. For more details, see [Execution details \(on page 15\)](#).

### Live toggle

The **Live** toggle lets you change live view on, or off. When live mode is on, the page will refresh periodically.

### Refresh

The  icon lets you immediately refresh the current view.

### Actions

The **ACTIONS** column has a checkbox for each row in the table. This lets you select multiple nodes before you then apply an action to them.

The **ACTIONS** menu icon  gives you access to these options:

- Select all in current page
- Select none in current page
- Invert selection in current page
- Deploy Service mode: this installs Arc in Service mode for the selected devices
- Remove Service mode: this removes the Arc previously installed in Service mode for the selected devices

### Operating System

The **OPERATING SYSTEM** column shows the [OS](#) for each of the Arc sensors in the table. The field at the top of the column lets you use the [OS](#) to filter the table.

### IP

The **IP** column shows the [internet protocol \(IP\)](#) for each of the Arc sensors in the table. The field at the top of the column lets you use the [IP](#) to filter the table.

### Vendor

The **VENDOR** column shows the vendor name for each of the Arc sensors in the table. The field at the top of the column lets you use the vendor name to filter the table.

### Product name

The **PRODUCT NAME** column shows the product name for each of the Arc sensors in the table. The field at the top of the column lets you use the product name to filter the table.

### Type

The **TYPE** column shows the device type for each of the Arc sensors in the table. The field at the top of the column lets you use the device type to filter the table.

## Advanced

The **Advanced** page lets you interact with nodes that have no operating system (OS) detected, or do not show on the same page in the table.

The default table view only shows nodes that have had their OS detected. Also, if you select multiple nodes, actions will only be applied to a single page of nodes. To overcome these limitations, you can use the **Advanced** button to go to the **Advanced** page. This will let you interact with a:

- Set of nodes that cannot be shown on a single page
- Set of nodes that have no OS detected

Figure 10. Advanced page

### Strategy

**Automatic:** This selection will use the OS that has been detected on the node to automatically choose a deployment strategy. You can select multiple nodes that have a different OS. This strategy will ignore a host if it has no OS.

**SSH (Linux):** This selection will force the *secure shell (SSH)* strategy, regardless of the OS, and deploy the correct Arc package for Linux.

### Query

This field lets you create and execute queries on the nodes. This lets you filter and selectively install packages.

### Timeout (seconds)

The **Timeout** dropdown lets you set the amount of time that Arc will try to communicate with a host machine before it skips it and goes to the next one.

## Execution details

The **Execution details** button gives you access to the **Activity Log**.

The **Activity Log** lets you troubleshoot the results of the executed deployments. When you select an execution on the left side of the page, you can analyze the selection.

You can use the **Filter by node ID** to focus on a single issue, such as:

- Credential missing, or
- Wrong credentials

Activity Log - Arc operations Live

5 executions of the plan

2023-03-21 13:02:07.337	1 nodes
2023-03-21 13:01:36.990	1 nodes
2023-03-21 13:00:21.120	1 nodes
2023-03-21 12:58:56.541	1 nodes
2023-03-21 12:58:35.902	1 nodes

**All** Successful No connectivity Wrong credentials

Filter by node ID

**Execution details**

Started at: 2023-03-21 13:02:07.337.  
Lasted 7195 milliseconds.  
1 nodes polled.

10.41.48.16 7149 ms

Steps	Node points
✓ Fetching credentials	
✓ Using credentials from Credentials Manager for node: [10.41.48.16]	
✓ Establishing connection	
✓ Fetching remote host architecture	
✓ Fetching Arc status	
✓ Arc uninstalled	

## Live toggle

The **Live** toggle lets you change live view on, or off. When live mode is on, the page will refresh periodically.

## Refresh

The icon lets you immediately refresh the current view.

## Deployment settings

The **Deployment settings** page lets you configure the settings for your Arc deployment.

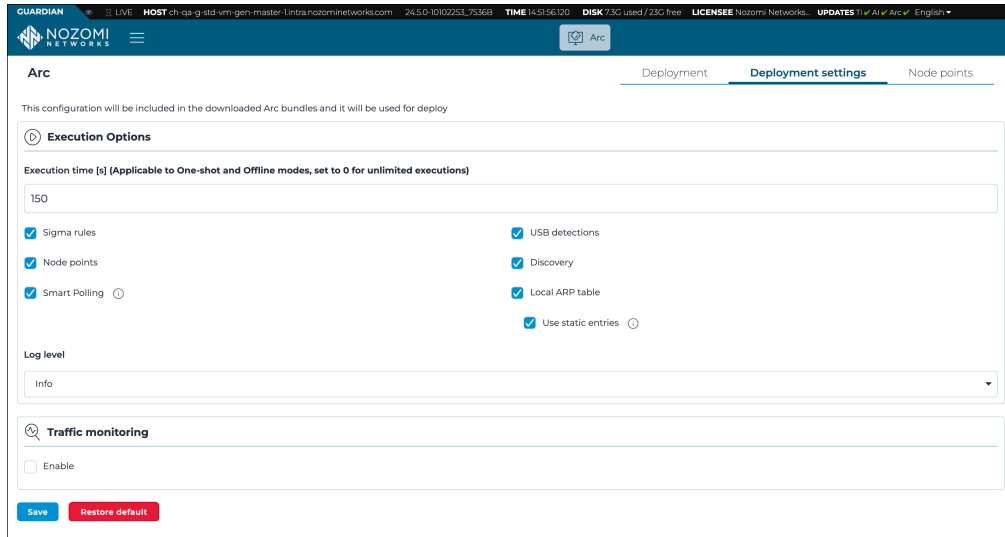


Figure 11. Deployment settings page

### Execution Options

For more details, see [Execution options \(on page 17\)](#).

### Traffic monitoring

For more details, see [Traffic monitoring \(on page 19\)](#).

### Restore default

Once the settings have been saved, you can use this button to restore the default configuration.



## Execution options

The **Execution options** page lets you configure how Arc collects data, manage detection features, and control network discovery and polling behaviors. You can also set logging levels and adjust specific execution parameters to optimize performance.

The screenshot shows the 'Execution options' configuration page. It includes a warning banner at the top stating that local configuration is overridden by the upstream in Service mode. The main configuration area contains the following settings:

- Execution time [s]:** 180
- Maximum disk space [MB]:** 200
- Checkboxes (all checked):** Sigma rules, Node points, Smart Polling, USB detections, Discovery, Local ARP table, Use static entries.
- Log level:** Debug

Figure 12. Execution options

### Execution time

This field lets you set the time that Arc will run to collect data. This is applicable for One-shot and Offline modes.



**Note:**

When this is set to 0, the execution time is interpreted as infinite.

### Maximum disk space

This field lets you control the maximum amount of disk space in that will be used for Offline mode.

### Sigma rules (Windows only)

This lets you enable/disable Sigma rules.

### USB detections (Windows only)

This lets you enable/disable *USB* detections.

### Node points

This lets you enable/disable the production of node points.

### Discovery

When enabled, this sends out unsolicited lightweight network announcements to discover neighboring nodes.

Discovery is a method of identification of actors in the network through the usage of lightweight protocol-specific broadcast messages. These messages cause the actors to reply with identity information. The process is repeated with interleaving, predefined intervals. On each repetition, the sensor will identify the suitable network interfaces and send broadcast messages through them to reach the subnetworks the sensor is connected to.

### Smart Polling

This lets you enable/disable the execution of Smart Polling strategies from Arc. When enabled, this sends out Smart Polling queries following remote requests coming from Guardian to poll assets that Arc can reach, or assets that have been identified with Discovery.



**Note:**

**Smart Polling** requires that a Smart Polling license is enabled upstream.

### Local ARP table

This lets you enable/disable the ability to use the local *address resolution protocol (ARP)* table to confirm addresses. The **Use static entries** checkbox lets you enable/disable the use of static entries in the *ARP* table. Static entries are user-defined. You should only use them if they can be trusted.

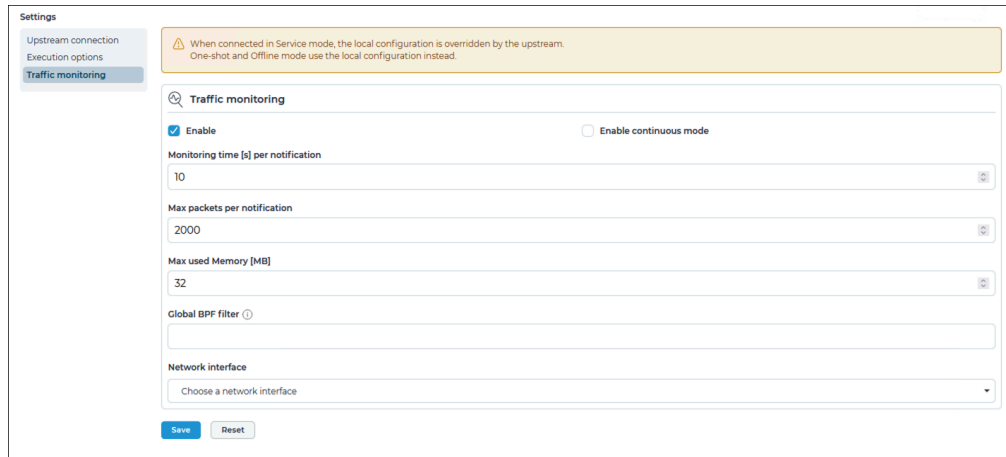
### Log level

This dropdown lets you select the verbosity level for the log files. The options are:

- Debug
- Info
- Error

## Traffic monitoring

The **Traffic monitoring** page lets you track network traffic using either intermittent or continuous modes. You can configure monitoring parameters, manage resource usage, and choose specific network interfaces to optimize performance.



The screenshot shows the 'Traffic monitoring' settings page. On the left, there is a sidebar with 'Settings' and sub-items: 'Upstream connection', 'Execution options', and 'Traffic monitoring'. The main content area has a yellow warning banner at the top: 'When connected in Service mode, the local configuration is overridden by the upstream. One-shot and Offline mode use the local configuration instead.' Below the banner, the 'Traffic monitoring' section is titled with a magnifying glass icon. It contains two checkboxes: 'Enable' (checked) and 'Enable continuous mode' (unchecked). There are three input fields: 'Monitoring time [s] per notification' (value: 10), 'Max packets per notification' (value: 2000), and 'Max used Memory [MB]' (value: 32). Below these is a 'Global BPF filter' field with a help icon. At the bottom, there is a 'Network interface' dropdown menu with the text 'Choose a network interface'. At the very bottom of the form are 'Save' and 'Reset' buttons.

Figure 13. Traffic monitoring

### Enable

This checkbox lets you enable/disable traffic monitoring.

### Enable continuous mode

This checkbox lets you enable/disable continuous mode. For more details, see **Continuous mode**.

Arc uses two different methods for traffic monitoring:

- Intermittent mode
- Continuous mode

### Intermittent mode

This is the default mode, the traffic is monitored, or sniffed, for a duration of 10 seconds at each notify. The purpose of this limitation is to preserve the resources of the host machine, which prevents excessive memory, or *central processing unit (CPU)*, spikes. You can configure these options:

- **Monitoring time [s] per notification**
- **Max packets per notification**
- **Max used Memory (MB)**: this value can be tuned to allow more or less traffic buffering in case the traffic to process exceeds the Arc and network capacity to send it out

### Continuous mode

This mode sniffs traffic continuously from the host's network interface controllers. Depending on the amount of sniffed traffic, continuous mode might utilize more *CPU* and memory on the host. As the traffic is processed upstream, the performance of the remote endpoint is also affected. You can configure:

- **Max used Memory (MB):** this value can be tuned to allow more or less traffic buffering in case the traffic to process exceeds the Arc and network capacity to send it out

### Global BPF filter

This field lets you set a Global BPF filter to apply to all the network interfaces. Filters that are applied to single interfaces will take precedence over the global one.

### Network interface

This dropdown lets you select a network interface to configure. Each network interface can then be enabled, and be tuned with a monitoring filter.

If you add, remove, or edit the network interfaces on the host, Arc does not automatically add it to the list of sniffing interfaces. For example, if you add a new network card, to enable Arc to use it, you should stop Arc, and then start it again.

## Node points

The **Node points** page shows data points that are collected over time, and represent the state of the target machine.

### Node points count

This shows the number of the nodes polled.

### Filter by node ID

This field lets you use the node *identifier (ID)* to filter the nodes.

### Live toggle

The **Live** toggle lets you change live view on, or off. When live mode is on, the page will refresh periodically.

### Refresh

The  icon lets you immediately refresh the current view.

### Nodes

The list of nodes that show at least one node point.

## Dependencies

The **Dependencies** page shows the status of the dependencies. When a dependency is missing, you can use the upload icon in the **Actions** column to upload it.

Actions	Name	OS	Status
	Sysmon	Windows	Missing
	Usbccap	Windows	Embedded
	Npcap	Windows	Embedded
	Libpcap	macOS	Embedded

Figure 14. Dependencies page in Guardian (not connected to Vantage)

## Arc in CMC

The **Arc** button in the Central Management Console (CMC) Web UI lets you access the different pages for Arc.

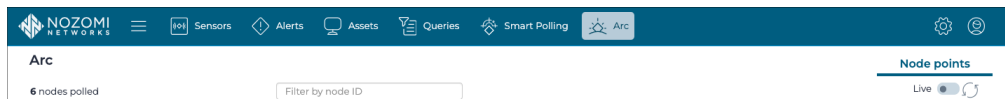


Figure 15. Arc button in CMC Web UI

When you select **Arc** in the *Central Management Console (CMC)* Web UI, you get access to the **Node points** page.

## Viewing data from Arc

The data Arc acquires can be viewed in different places, and in different formats.

### Nodes discovered

You can view nodes by their capture device:

- In **Network view > Nodes**, check that the **capture\_device** field contains `arc`
- In **Queries**, with the term: `nodes | where capture_device include? arc`

### Asset view information sources

When Arc asset detections populate a field, an Arc dedicated source is used. When Arc uses network monitoring to discover nodes, the source will show as passive. See [Nodes discovered \(on page 23\)](#).

### Node points

When Smart Polling is not enabled, all node points come from Arc. When both Arc and Smart Polling are active in Guardian, you can find nodes that are from Arc:

- In **Arc > Node points**
- In **Queries**, with the term: `node_points | where source.type == arc`

### Dedicated alerts

In addition to the standard alerts, the alerts shown below come only from Arc:

- `SIGN:SIGMA-RULE`
- `SIGN:MALICIOUS-HID`
- `SIGN:USB-DEVICE`
- `SIGN:USB-FILE-TRANSFER`
- `SIGN:BOOT-SECURITY-ERROR`
- `SIGN:SD-CARD`
- `SIGN:FIRMWARE:CHANGE`
- `SIGN:LOGIN`

### Users field in alerts

Alerts that are generated from Arc, or involve a node hosting Arc, include information about the logged users. In case of `SIGN:SIGMA-RULE` alerts, the user associated to the process triggering the Sigma rule is used.

## Security measures

*A description of the security measures that Arc uses.*

### Management

Admin/root users should manage Arc and should do the:

- Install
- Uninstall
- Execution

### Obfuscation

Executable files are subject to obfuscation.

### Unidirectional communication

It is not possible for an external host to establish communication to Arc to use it as an attack vector to the machine hosting it.

### Communication

Arc uses *transport layer security (TLS)* 1.2/1.3 communication to the upstream machine.

### Data availability

If the communication link between Arc and Vantage/Guardian becomes unavailable, Arc keeps the collected information locally. Once the communication link is available again, the information will be sent. The maximum amount of collected information depends on the resource usage limits that have been set.



## Detection information

The information that Arc detects. The table shows two types of **Category**: **network** and **asset**. When the **Category** is listed as **network**, it means that the detection is based on information that has been extracted from the network. When the **Category** is listed as **asset**, it means that the detection is based on information that has been extracted from the asset.

### Detection information specific to Mitsubishi Electric



















Category	Information	Supported by *	Configuration option
Asset	Nodes aggregation	Rn, RnP, RnSF, RnPSF <i>CPU</i> models	Always on
Asset	Local state (light-emitting diode (LED) panel information) through these alert types: <ul style="list-style-type: none"> <li>• SIGN:DEV-STATE-CHANGE</li> <li>• SIGN:OT_DEVICE-START</li> <li>• SIGN:OT_DEVICE-STOP</li> </ul>	Rn, RnP, RnSF, RnPSF <i>CPU</i> models	Always on
Asset	Disconnection of Ethernet cable through: SIGN:DEV-STATE-CHANGE	Rn, RnP, RnSF, RnPSF <i>CPU</i> models	Always on
Asset	Disconnection of module through: SIGN:DEV-STATE-CHANGE	RnP, RnPSF <i>CPU</i> models	Always on
Asset	Program transfer through: SIGN:PROGRAM-TRANSFER	Rn, RnP, RnSF, RnPSF <i>CPU</i> models	Always on
Asset	Program change through: SIGN:PROGRAM-CHANGE	Rn <i>CPU</i> models	Always on
Asset	Firmware change through: SIGN:FIRMWARE-CHANGE	Rn, RnP, RnPSF <i>CPU</i> models	Always on
Asset	Remote login through: SIGN:LOGIN	RnSF, RnPSF <i>CPU</i> models	Always on



Category	Information	Supported by *	Configuration option
Asset	Attach of module through: SIGN:DEV-STATE-CHANGE	Rn, RnP, RnSF, RnPSF <i>CPU</i> models	Always on
Asset	Insertion of SD card through: SIGN:SD-CARD	Rn, RnP, RnSF, RnPSF <i>CPU</i> models	Always on
Asset	Removal of SD card through: SIGN:SD-CARD	Rn, RnP, RnSF, RnPSF <i>CPU</i> models	Always on
Asset	Remote password successful login through: SIGN:LOGIN	R120SFCPU, R00CPU, R01CPU, R02CPU, R04CPU, R04ENCPU, R08CPU, R08ENCPU, R08PCPU, R08PSFCPU, R08SFCPU, R16CPU, R16ENCPU, R16PCPU, R16PSFCPU, R16SFCPU, R32CPU, R32ENCPU, R32PCPU, R32PSFCPU, R32SFCPU, R120CPU, R120ENCPU, R120PCPU, R120PSFCPU	Always on
Asset	Remote password login failure through: SIGN:LOGIN	R120SFCPU, R00CPU, R01CPU, R02CPU, R04CPU, R04ENCPU, R08CPU, R08ENCPU, R08PCPU, R08PSFCPU, R08SFCPU, R16CPU, R16ENCPU, R16PCPU, R16PSFCPU, R16SFCPU, R32CPU, R32ENCPU, R32PCPU, R32PSFCPU, R32SFCPU, R120CPU, R120ENCPU, R120PCPU, R120PSFCPU	Always on
Asset	Boot function security error through: SIGN:BOOT-SECURITY-ERROR	Rn, RnP, RnSF, RnPSF <i>CPU</i> models	Always on

\* Reference: MELSEC iQ-R Ethernet User's Manual (Application).

### Linux-native detection information

The native detection information in the table below applies to the Linux module hosting Arc Embedded.

Category	Information	Linux 	Configuration option
network	Traffic monitoring		Traffic monitoring
network	Smart Polling		Smart Polling
asset	addresses		always on
asset	<i>IP</i> addresses		always on
asset	Product name		always on
asset	Vendor		always on
asset	Label/host name		always on
asset	<i>OS</i>		always on
asset	Serial number		always on
asset	Local <i>ARP</i> table		Local <i>ARP</i> table
asset	<i>USB</i> detections		<i>USB</i> detections
asset	<i>CPU</i> usage		node points
asset	Memory usage		node points
asset	Disk usage		node points
asset	Installed software		node points
asset	Log4j detection		node points
asset	Disk partitions		node points

Category	Information	Linux 	Configuration option
asset	<i>domain name server (DNS)</i>		node points

# Chapter 2. Requirements



## Operating System requirements

To operate Arc, you will need to make sure that you have the correct operating system (OS) installed.

Operating System	Architecture	Version
Linux	arm	The <a href="#">correct Linux image</a> needs to be installed. The default installed OS is VxWorks, which needs to be updated.

## Hardware requirements

The resource requirements for Arc will depend on the traffic loads and other options.

Arc Embedded is only compatible with MELSEC iQ-R series with a RD55UP12-V intelligent function module.

A baseline installation of Arc, with no traffic monitoring, requires:

- Up to 100 MB of free disk space
- Up to 80 MB of free RAM

Both the options that are activated, and the traffic load on the machine, will affect the resource consumption of both the [CPU](#) and the [random-access memory \(RAM\)](#).

## Software requirements

For a successful deployment, your other software must meet the minimum requirements.

To use Arc Embedded, your other software must meet these minimum requirements:

- Vantage, or
- Guardian v23.1.0, or later

To deploy Arc Embedded automatically from Guardian, you need Guardian v24.4.0, or later.





# Chapter 3. Preparation



## Arc licenses

*Before you can deploy and use Arc, you will need to buy a license. How Arc licenses are installed will depend on the existing installation that you have. Arc and Arc Embedded require separate licenses.*

### Guardian

If you buy an Arc license for a Guardian installation, you will need to install the license. The Arc license enabled in Guardian provides for the Arc sensors that are downstream.

When the licensed Arc sensors are all connected and allowed, additional sensors can be added, but in a disallowed state. Disallow some sensors to allow the new ones.

Arc will be automatically updated when a new version is released. When the latest version of Arc is installed, a green tick will show adjacent to the **Arc** in the **UPDATES** section of the Web [UI](#).



UPDATES TI ✓ AI ✓ Arc ✓

Without the update service, you will need to download the new package from the Support Portal and install the update manually.

### Vantage

If you buy an Arc license for a Vantage installation, Vantage will act as a license server, and no other action is necessary. As soon as this license is active, Vantage is ready to accept incoming Arc sensor connections. All Arc updates will happen automatically, through any combination of [CMC](#) and Guardian sensors downstream.

When the licensed Arc sensors are all connected, in order to connect more sensors you will need to buy additional licenses.

### CMC

If you buy an Arc license for a [CMC](#) installation, you will need to install the license. The Arc license enabled in [CMC](#) provides for the Arc sensors that are downstream, either through one Guardian, or multiple Guardian sensors.


## Install a license in Guardian or CMC

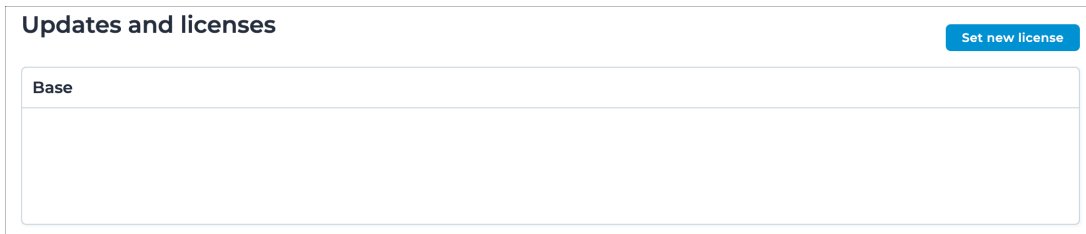
Before you can use Arc you must install the applicable license.

### Before you begin

If you are installing an additional license, make sure that you have installed a base license first.

### Procedure

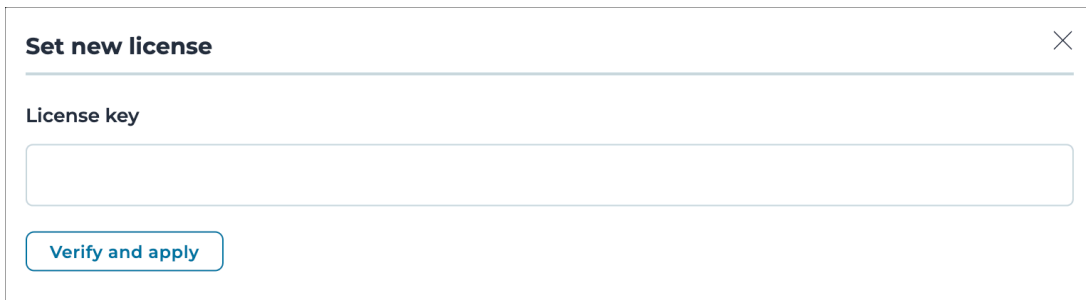
1. In the top navigation bar, select   
**Result:** The administration page opens.
2. In the **System** section, select **Updates and licenses**.  
**Result:** The **Updates and licenses** page opens.
3. In the top right of the section, select **Set new license**.



Updates and licenses
Base

**Result:** A dialog shows.

4. To copy the **Machine ID**, select **Copy**.



Set new license

License key

Verify and apply

5. Send the machine *ID* to Nozomi Networks with your license request.
6. Wait to receive your license key from Nozomi Networks.
7. In the **License key** field, paste the license key.
8. Select **Verify and apply**.


### Results

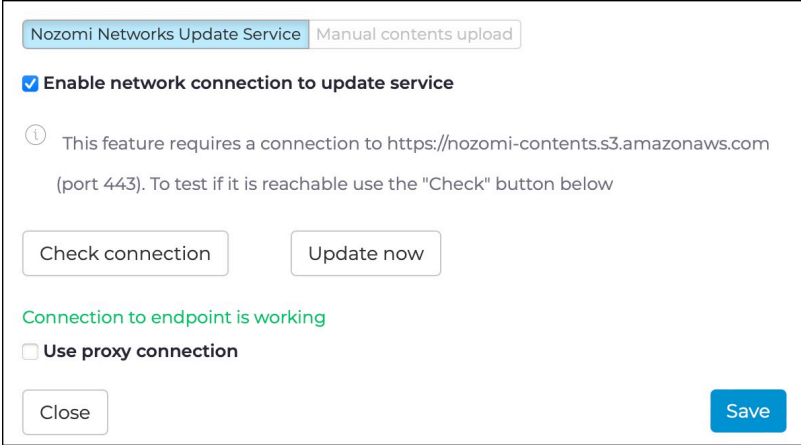
The license has been installed.

## Import Arc through the update service in Guardian or CMC

Before you can deploy Arc, you must import it first. There are two methods you can use to do this, one method is through the Nozomi Networks Update Service. The alternative method is through a manual contents upload.


### Procedure

1. In the top navigation bar, select   
**Result:** The administration page opens.
2. In the **System** section, select **Updates and licenses**.  
**Result:** The **Updates and licenses** page opens.
3. In the top, right corner, select **Update service configuration**.  
**Result:** A dialog opens.
4. Select **Nozomi Networks Update Service**.



Nozomi Networks Update Service Manual contents upload

Enable network connection to update service

 This feature requires a connection to <https://nozomi-contents.s3.amazonaws.com> (port 443). To test if it is reachable use the "Check" button below

Check connection Update now

Connection to endpoint is working

Use proxy connection

Close Save

5. To make sure that the connection is okay, select **Check connection**.  
**Result:** A message shows to confirm that the Connection to endpoint is working.
6. Select **Update now** to immediately download the Arc packages.


## Import Arc through a manual contents upload in Guardian or CMC

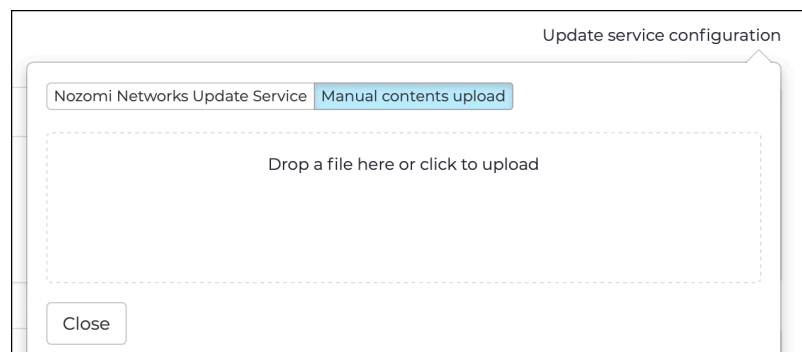
Before you can deploy Arc, you must import it first. There are two methods you can use to do this, one method is through a manual contents upload. The alternative method is through the Nozomi Networks Update Service.

### Before you begin

Make sure that you have downloaded the Arc .bin package.

### Procedure

1. In the top navigation bar, select   
**Result:** The administration page opens.
2. In the **System** section, select **Updates and licenses**.  
**Result:** The **Updates and licenses** page opens.
3. In the top, right corner, select **Update service configuration**.  
**Result:** A dialog opens.
4. Select the **Manual contents upload** button.



5. Drag and drop the **.bin** Arc package, that you downloaded from the Nozomi Networks support portal, into the upload field.  
**Result:** A progress bar shows and the update is verified.
6. Select **Close**.

## Dependencies

To enable all the functions of Arc, you need to have certain items installed on the host machine.

**Table 1. Linux dependencies**

Asset details	<code>dmidecode</code>
---------------	------------------------

During Automatic deployment, dependencies are also installed. To install the dependencies manually, download them and install them individually. Alternatively, you can use a [mobile device management \(MDM\)](#) tool to install them across the managed network.

## Local permissions

It is important to understand the different local permissions that are necessary for the different operating systems.

### Linux

On Linux, you need the [SSH](#) service to deploy Arc automatically through Guardian.

## Connectivity

Arc connects to Guardian and Vantage through designated protocols and ports.

Arc communicates to Guardian or Vantage through the [hypertext transfer protocol secure \(HTTPS\)](#) protocol ([transmission control protocol \(TCP\)/443](#)).

### Automatic deployment

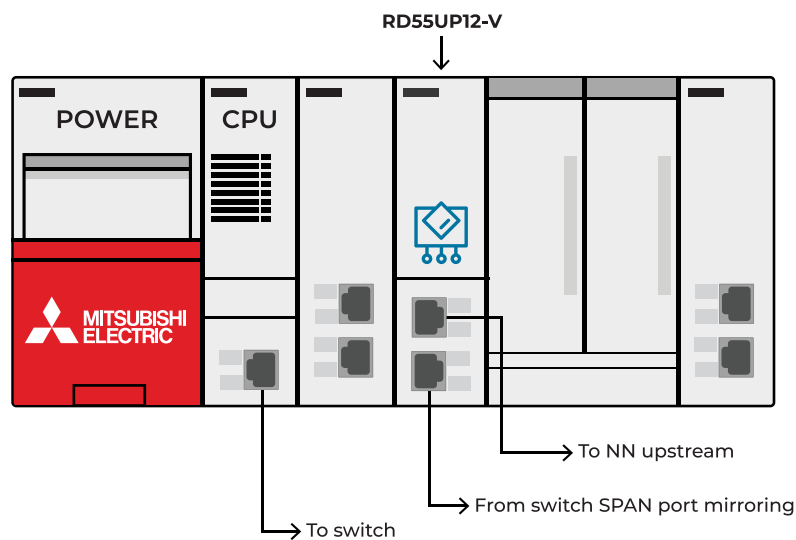
For automatic deployment, you need [SSH \(TCP/22\)](#).

## Hardware setup

*The recommended physical setup for the programmable logic controller (PLC).*

The RD55UP12-V module has two network interfaces. Arc uses one of these to connect to the upstream sensor. It is recommended to use the second network interface to monitor and have it connected to a switch SPAN port to get all the data from the [CPU](#) module.

This setup works best in combination with Smart Polling enabled, leveraging the Mitsubishi Electric MELSOFT strategy. The port used to connect to the upstream is also then used as a Smart Polling interface.



**Figure 16. Mitsubishi Electric PLC**



# Chapter 4. Configuration



## Configure an Arc sensor in Guardian

*You can configure an individual Arc sensor in Guardian directly from the **Sensors** details page for the related sensor.*

To configure Arc in Guardian, see **Configure an Arc sensor** in the **Sensors** section of the **Guardian User Guide**.

## Configure an Arc sensor in Vantage

*You can configure an individual Arc sensor in Vantage directly from the **Sensors** details page for the related sensor.*

To configure Arc in Vantage, see **Configure an Arc sensor** in the **Sensors** section of the **Vantage User Guide**.

## Shell commands

A list of available shell commands.

**Table 2. Shell commands - Linux**

Command	Function	Note
<code>./arc-linux-arm install</code>	Install Arc as an OS-service, ready to be started. On reboot Arc is automatically started.	1
<code>./arc-linux-arm start</code>	Start the Arc service.	
<code>./arc-linux-arm stop</code>	Stop the Arc service.	
<code>./arc-linux-arm restart</code>	Restart the Arc service.	
<code>./arc-linux-arm uninstall</code>	Uninstall Arc.	1
<code>./arc-linux-arm version</code>	Return the Arc version.	
<code>./arc-linux-arm status</code>	Return the Arc service status.	
<code>./arc-linux-arm install_dependencies</code>	Trigger the dependencies installation.	1



**Note:**

1 - Requires admin rights.

# Chapter 5. Deployment



# Automatically

## Deploy Arc automatically from Guardian on Linux

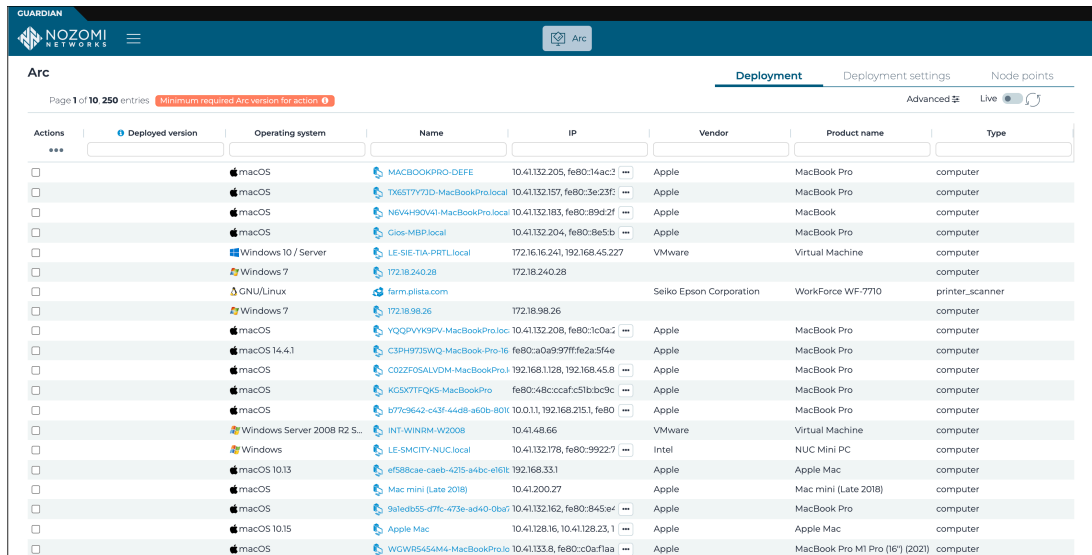
You can use Secure Shell (SSH) services to deploy Arc Embedded at scale for target machines that are reachable from Guardian.

### Before you begin

- Credentials of the target machines are stored into the Credentials Manager
- *SSH* is enabled locally and accepting incoming connections from the Guardian machine(s) used for deployment
- Connectivity is granted for the service above, namely *TCP/22*
- If necessary, configure the deployment settings

### Procedure

1. In the Web UI, go to **Arc > Deployment**.

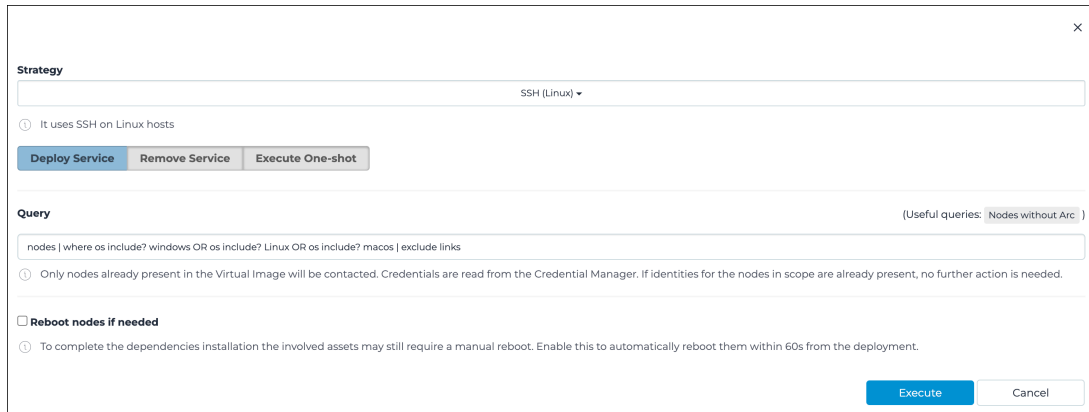


Actions	Deployed version	Operating system	Name	IP	Vendor	Product name	Type
<input type="checkbox"/>		macOS	MACBOOKPRO-DEFE	10.41.132.205, fe80:14ac:2	Apple	MacBook Pro	computer
<input type="checkbox"/>		macOS	TX65T7Y2JD-MacBookPro.local	10.41.132.157, fe80:3e23f	Apple	MacBook Pro	computer
<input type="checkbox"/>		macOS	NSV4H90W4l-MacBookPro.local	10.41.132.183, fe80:8942f	Apple	MacBook	computer
<input type="checkbox"/>		macOS	Cr0c-MBP.local	10.41.132.204, fe80:8e5b	Apple	MacBook Pro	computer
<input type="checkbox"/>		Windows 10 / Server	LE-SIE-TIA-PRTL.local	172.16.16.241, 192.168.45.227	VMware	Virtual Machine	computer
<input type="checkbox"/>		Windows 7	172.18.240.28	172.18.240.28			computer
<input type="checkbox"/>		GNU/Linux	farm.plista.com		Seiko Epson Corporation	WorkForce WF-7710	printer_scanner
<input type="checkbox"/>		Windows 7	172.18.98.26	172.18.98.26			computer
<input type="checkbox"/>		macOS	YQ2PVMK9PV-MacBookPro.local	10.41.132.208, fe80:1c0a5	Apple	MacBook Pro	computer
<input type="checkbox"/>		macOS 14.4.1	C3PH97J3WQ-MacBook-Pro-16	fe80:a0a997fffe2a5f4e	Apple	MacBook Pro	computer
<input type="checkbox"/>		macOS	C02ZF0SALVDM-MacBookPro.1	192.168.1.128, 192.168.45.8	Apple	MacBook Pro	computer
<input type="checkbox"/>		macOS	KGSX7TFQKS-MacBookPro	fe80:48c0ccafcc51b:bc9c	Apple	MacBook Pro	computer
<input type="checkbox"/>		macOS	b77e9642-c43f-44d8-a60b-8011	10.0.1.1, 192.168.215.1, feB0	Apple	MacBook Pro	computer
<input type="checkbox"/>		Windows Server 2008 R2 S...	INT-WINRM-W2008	10.41.48.66	VMware	Virtual Machine	computer
<input type="checkbox"/>		Windows	LE-SMCTY-NUC.local	10.41.132.178, fe80:99227	Intel	NUC Mini PC	computer
<input type="checkbox"/>		macOS 10.13	e588cae-caeb-425-a4bc-el61l	192.168.33.1	Apple	Apple Mac	computer
<input type="checkbox"/>		macOS	Mac mini (Late 2018)	10.41.200.27	Apple	Mac mini (Late 2018)	computer
<input type="checkbox"/>		macOS	9a1ed855-d7fc-473e-ad40-0ba7	10.41.132.162, fe80:845e4e	Apple	MacBook Pro	computer
<input type="checkbox"/>		macOS 10.15	Apple Mac	10.41.128.16, 10.41.128.23, 1	Apple	Apple Mac	computer
<input type="checkbox"/>		macOS	WCWR545M4-MacBookPro.local	10.41.133.8, fe80:cdaflaa	Apple	MacBook Pro M1 Pro (16") (2021)	computer

**Result:** A list of machines that are suitable for Arc deployment shows.

2. Select **Advanced**.

3. From the **Strategy** dropdown, select **SSH (Linux)**.



The screenshot shows a configuration dialog box with the following elements:

- Strategy**: A dropdown menu currently set to "SSH (Linux)".
- Info**: A small icon followed by the text "It uses SSH on Linux hosts".
- Buttons**: Three buttons labeled "Deploy Service", "Remove Service", and "Execute One-shot".
- Query**: A text input field containing the query "nodes | where os include? windows OR os include? Linux OR os include? macos | exclude links". To the right of the field is a link "(Useful queries: Nodes without Arc)".
- Info**: A small icon followed by the text "Only nodes already present in the Virtual Image will be contacted. Credentials are read from the Credential Manager. If identities for the nodes in scope are already present, no further action is needed."
- Checkbox**: A checkbox labeled "Reboot nodes if needed".
- Info**: A small icon followed by the text "To complete the dependencies installation the involved assets may still require a manual reboot. Enable this to automatically reboot them within 60s from the deployment."
- Buttons**: Two buttons at the bottom right labeled "Execute" and "Cancel".

4. Select **Deploy Service**.

5. In the **Query** field, define the machine range that you want to install to.

For example: `nodes | where ip == 10.0.0.1 OR ip == 10.0.0.2`

6. Select **Execute**.



# Deploy Arc manually

## Download an Arc package

### Download an Arc package from Vantage

Before you can deploy Arc manually, or through a mobile device management (MDM) system, you must download the correct package for your operating system (OS). You can do that from Vantage.

#### Procedure

1. In the navigation bar, go to **Sensors**.
2. In the top-right corner of the Web UI, click **Add new**.

**Result:** The **Make connections** page opens.

**Make connections**

Connect a deployed CMC, Guardian, Guardian Air or Arc sensor, and work with their data right here in Vantage.

My sensor is: **N2OS** **Arc** Guardian Air

**Download** the correct Arc bundle for your Operating System and Architecture. Configure Arc bundle

Windows [386] (msi) Linux [amd64] (zip) macOS [amd64] (zip)  
Windows [386] (zip) Linux [arm] (zip) macOS [arm64] (zip)  
Windows [amd64] (msi) Linux [arm64] (zip)  
Windows [amd64] (zip)

Sensor ID  Your Sensor ID here

Next

3. In the **My sensor is:** section, click **Arc**.
4. Download the Arm 32 bits Linux package.

**Result:** The package downloads to your computer.

## Download an Arc package from Guardian

Before you can deploy Arc manually, or through a mobile device management (MDM) system, you must download the correct package for your operating system (OS). You can do that from Guardian.

### Procedure

1. In Guardian, go to **Sensors > Download Arc**.

macOS - amd64 (Installer)
macOS - amd64 (Archive)
macOS - arm64 (Installer)
macOS - arm64 (Archive)
Linux - amd64 (Archive)
Linux - arm (Archive)
Linux - arm64 (Archive)
Windows 7+ - 386 (Installer)
Windows 7+ - 386 (Archive)
Windows 7+ - amd64 (Installer)
Windows 7+ - amd64 (Archive)
Windows 10+ - 386 (Installer)
Windows 10+ - 386 (Archive)
Windows 10+ - amd64 (Installer)
Windows 10+ - amd64 (Archive)

2. Download the Arm 32 bits Linux package.

**Result:** The package downloads to your computer.

## Download an Arc package from the Nozomi Networks support portal

*Before you can deploy Arc manually, or through a mobile device management (MDM) system, you must download the correct package for your operating system (OS). You can do this from the Nozomi Networks support portal.*

### Procedure

1. Go to <https://nozominetworks.my.site.com/support/s/article/Arc-Release-Package>
2. Download the Arm 32 bits Linux package.

**Result:** The package downloads to your computer.

## Deploy Arc manually in Service mode without a local UI

You can manually deploy Arc to run in Service mode without a local user interface (UI).

### Before you begin

Make sure that you have downloaded an Arc package.

### Procedure

1. Use [SSH](#) to log in to the target machine.
2. If the folder `/usr/local/sbin` does not exist, create it.

**Note:**

This location is not mandatory, but it will grant Arc superuser permissions when it needs them.

3. Copy the Arc [ZIP](#) package into the folder `/usr/local/sbin/arc`
4. Extract the contents of the [ZIP](#) archive into the folder `/usr/local/sbin/arc`
5. To register Arc as a service (daemon), enter this command: `./arc-linux-arm install`

**Note:**

This example assumes that the Arc package you downloaded is `arc-linux-arm`

6. To start Arc, enter the command: `./arc-linux-arm start`

### Results

The Arc sensor is now running from `/usr/local/sbin/arc` and you can view collected data in Guardian or Vantage.

# Chapter 6. Execution



## Execution modes

Arc has three different execution modes: Service, One-shot, and Offline. It is important to understand the different modes, and how they can be used.

You can either set the execution modes manually, through the local [UI](#), or they will be set when you deploy Arc from Guardian.

### Service mode

This is the standard mode, where Arc monitors and reports data back to Guardian or Vantage. In this mode, Arc is installed as a service/daemon, and runs automatically when a machine is booted.

This mode is recommended for:

- Continuous monitoring
- Users who can host Arc for a longer time than with the two modes below
- Networks where Arc can be granted connectivity to Guardian or Vantage

Arc sensors periodically synchronize data to Guardian or Vantage. The frequency of transmitted data that can be received will vary, depending on the type and number of sensors. As more Arc sensors are connected, the communication interval is increased to protect Guardian or Vantage. In particular, because the default notification period is every 1 [minute], it holds as long as the number of Arc sensors is below the thresholds shown in the tables below.

For example, if more than 400 Arc sensors are connected to an NSG-HS sensor, the notification period will be increased to > 1 (minute). This is to make sure that the limit for this type of sensor, 400 (notifications per minute), is not exceeded.

**Table 3. Elastic notification values - physical sensors**

Sensor	Value (notifications per minute)
NSG-HS	400
NSG-H	300
NSG-M N750R1 N750R2 N1000R1 N1000R2	200
NSG-L NG-500R	60
P550 P500	30
NSG-R50 NSG-R150	6

**Table 4. Elastic notification values - virtual sensors**

Sensor (memory size in gigabytes)	Value (notifications per minute)
≥ 64	300

**Table 4. Elastic notification values - virtual sensors (continued)**

Sensor (memory size in gigabytes)	Value (notifications per minute)
$\geq 48 - < 64$	250
$\geq 32 - < 48$	200
$\geq 24 - < 32$	150
$\geq 16 - < 24$	100
$\geq 12 - < 16$	60
$\geq 10 - < 12$	30
$< 10$	6



# Glossary



### **Address Resolution Protocol**

ARP is a communication protocol that is used to discover the link layer address, such as a MAC address, that is associated with a given internet layer address. This is typically an IPv4 address.

### **Central Management Console**

The Central Management Console (CMC) is a Nozomi Networks product that has been designed to support complex deployments that cannot be addressed with a single sensor. A central design principle behind the CMC is the unified experience, that lets you access information in the similar method to the sensor.

### **Central Processing Unit**

The main, or central, processor that executes instructions in a computer program.

### **Command-line interface**

A command-line processor uses a command-line interface (CLI) as text input commands. It lets you invoke executables and provide information for the actions that you want them to do. It also lets you set parameters for the environment.

### **dmidecode**

dmidecode is a Linux command-line tool that retrieves detailed hardware information from the system's DMI/SMBIOS tables, including BIOS, processor, memory, and motherboard details, requiring root access.

### **Domain Name Server**

The DNS is a distributed naming system for computers, services, and other resources on the Internet, or other types of Internet Protocol (IP) networks.

### **Hypertext Transfer Protocol**

HTTP is an application layer protocol in the Internet protocol suite model for distributed, collaborative, hypermedia information systems. HTTP is the foundation of data communication for the World Wide Web, where hypertext documents include hyperlinks to other resources that the user can easily access, for example by a mouse click or by tapping the screen in a web browser.

### **Hypertext Transfer Protocol Secure**

HTTPS is an extension of the Hypertext Transfer Protocol (HTTP). It is used for secure communication over a computer network, and is widely used on the Internet. In HTTPS, the communication protocol is encrypted using Transport Layer Security (TLS) or, formerly, Secure Sockets Layer (SSL). The protocol is therefore also referred to as HTTP over TLS, or HTTP over SSL.

### **Identifier**

A label that identifies the related item.

### **Internet of Things**

The IoT describes devices that connect and exchange information through the internet or other communication devices.

### **Internet Protocol**

An Internet Protocol address, or IP address, identifies a node in a computer network that uses the Internet Protocol to communicate. The IP label is numerical.

### **Light-emitting Diode**

An LED (Light Emitting Diode) is an electronic component that emits light when an electric current passes through it, offering energy-efficient, long-lasting illumination for displays, indicators, and lighting applications.

### **Mobile Device Management**

This is the administration of mobile devices, such as tablet computers, laptops, and smartphones. It is often implemented with a third-party product with features for specific vendors of mobile devices.

### **Nozomi Networks Operating System**

N2OS is the operating system that the core suite of Nozomi Networks products runs on.

### **Operating System**

An operating system is computer system software that is used to manage computer hardware, software resources, and provide common services for computer programs.

### **Operational Technology**

OT is the software and hardware that controls and/or monitors industrial assets, devices and processes.

### **Programmable Logic Controller**

A PLC is a ruggedized, industrial computer used in industrial and manufacturing processes.

### **Random-access Memory**

Computer memory that can be read and changed in any order. It is typically used to store machine code or working data.

**Secure Shell**

A cryptographic network protocol that let you operate network services securely over an unsecured network. It is commonly used for command-line execution and remote login applications.

**Transmission Control Protocol**

One of the main protocols of the Internet protocol suite.

**Transport Layer Security**

TLS is a cryptographic protocol that provides communications security over a computer network. The protocol is widely used in applications such as: HTTPS, voice over IP, instant messaging, and email.

**Universal Serial Bus**

Universal Serial Bus (USB) is a standard that sets specifications for protocols, connectors, and cables for communication and connection between computers and peripheral devices.

**User Interface**

An interface that lets humans interact with machines.

**ZIP**

An archive file format that supports lossless data compression. The format can use a number of different compression algorithms, but DEFLATE is the most common one. A ZIP file can contain one or more compressed files or directories.